# Current onboarding is Slow Archaic Frustrating Expensive Failing Don't fail your customers



(www.getkwikid.com)

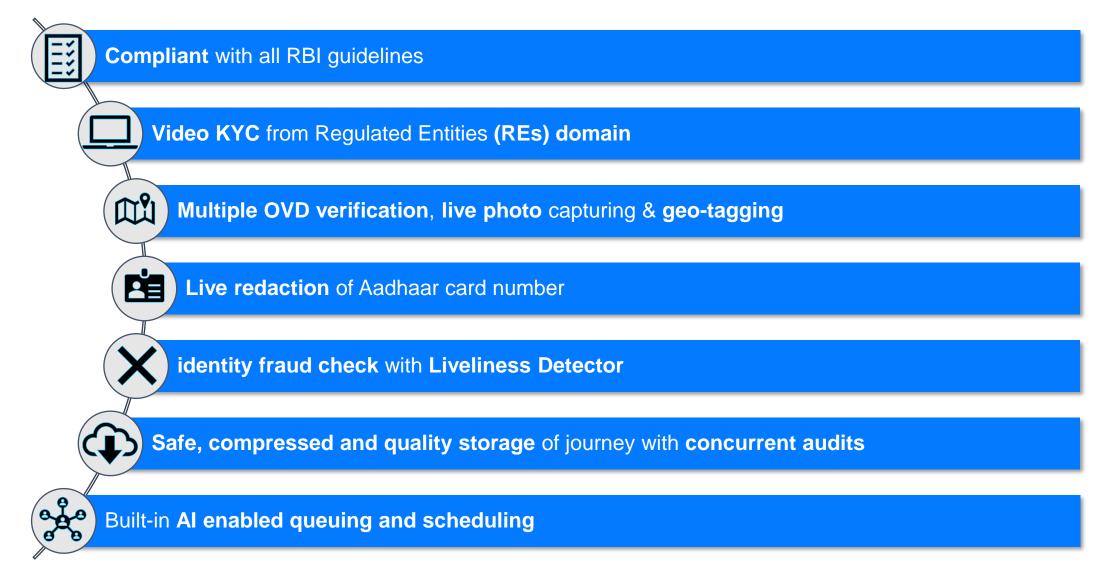
**Kwik** 

Efficient Exciting
COVID Ready

**Future-Ready** 

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# Kwik.ID is the smartest KYC solution – designed for enterprise





# **Kwik.ID** delivers growth - KwikID delivers margins!



- × INR 150+ per application
- **×** 8-10 applications per agent per day
- **×** Asynchronous identity check; Iterative
- **×** Delayed audit; error prone
- **×** Outsourced vendor data risk

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- **×** High training and retraining costs
- **×** Susceptible to Customer, DSA, Employee Fraud





### ✓ INR 20-50 Per Application

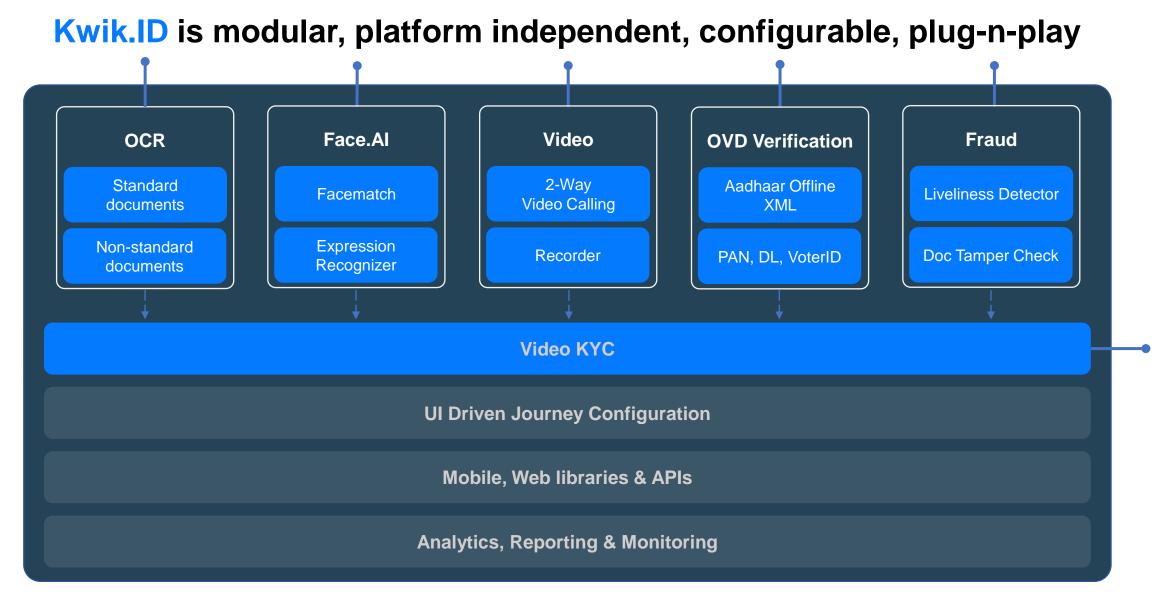
- ✓ Real-time identity validation
- ✓ 100+ applications per agent per day

✓ Concurrent audit

- ✓ RBI Compliant; on-premise; secure
- ✓ Negligible; on-job prompts

✓ Extremely potent against fraud

Save more than 70% Increase reach by 10x

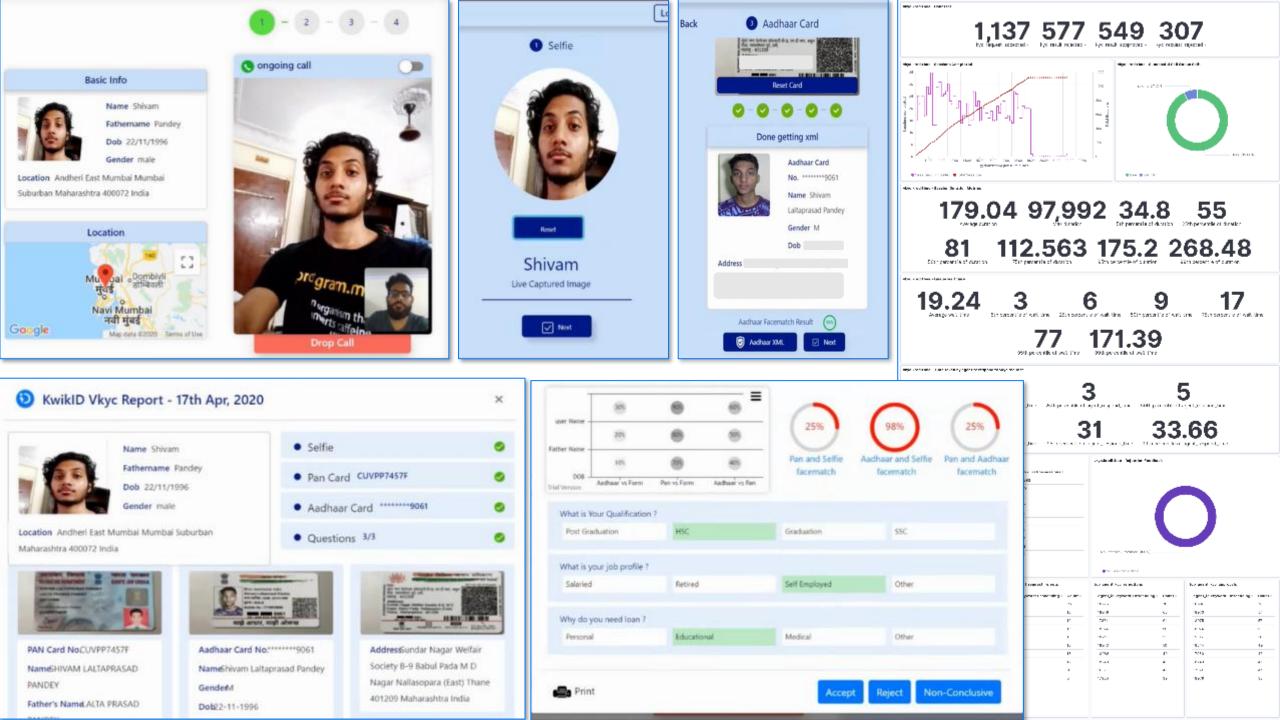


# Easy to test

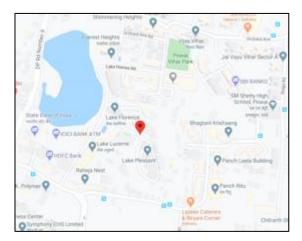
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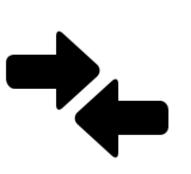
### **East to Integrate**

### **Easy to Scale**



# **Kwik.ID** delivers very robust location intelligence to identify safe customers







Live Location (lat/long) captured through mobile / web browser at the beginning of onboarding Instant OCR of Aadhaar/ any POA Photograph OR Address directly fetched through e-KYC from UIDAI

### How it works

- Feed both inputs to distance algorithm
- Distance algorithm converts the address in POA to lat/long.
- Calculate the distance between the two lat/longs
- If distance < 300 meters (configurable) then Tag the current location as **HOME LOCATION**



# **Kwik.ID** delivers industry leading performance benchmarks

- **50,000+ VideoKYC** sessions already
- First company to offer a fully RBI guidelines compliant VideoKYC solution
- 2 million + identity images matched and validated
- **Proven onboarding** in less than 2 minutes
- Average **onboarding TAT of <3 minutes** (97% cases)
- Implementation and integration cycles of less than 2 weeks delivered for enterprise clients
- Robust and rapid roadmap for future



# Are you powered by Kwik.ID? Truly Digital; Across Web and Mobile Perfectly Compliant & Audit Ready **High Speed Robust and Scalable** Powered by **KwikID AI Enabled 10x Efficient** Modular; Keep What You Need **Industry Leading Accuracy Designed for Customer Experience &** Engagement



# 6)

# **Appendix: Detailed Features and Specifications**

# **Kwik.ID Video KYC: Configurable Parameters**

$\checkmark$	Multiple modes of integration (API/SDK)
$\checkmark$	Mobile and/or web based
$\checkmark$	On Premise & Managed Cloud Deployments
$\checkmark$	Multiple type and priority of acceptable OVD
$\checkmark$	Aadhaar XML
$\checkmark$	Fraud / Authenticity check
$\checkmark$	Threshold for Face.Al for auto approval
$\checkmark$	Randomize questions for tele-verification/ virtual PD
✓	Auto queuing & scheduling of call based on maximum wait time
$\checkmark$	Process to initiate V-KYC (instant / scheduled)
✓	Facility to switch session from laptop to mobile and vice versa
$\checkmark$	Facility to reconnect in case of drop-off during VKYC (with timer)
✓	Exception mechanism to override results
$\checkmark$	Timed concurrent audit

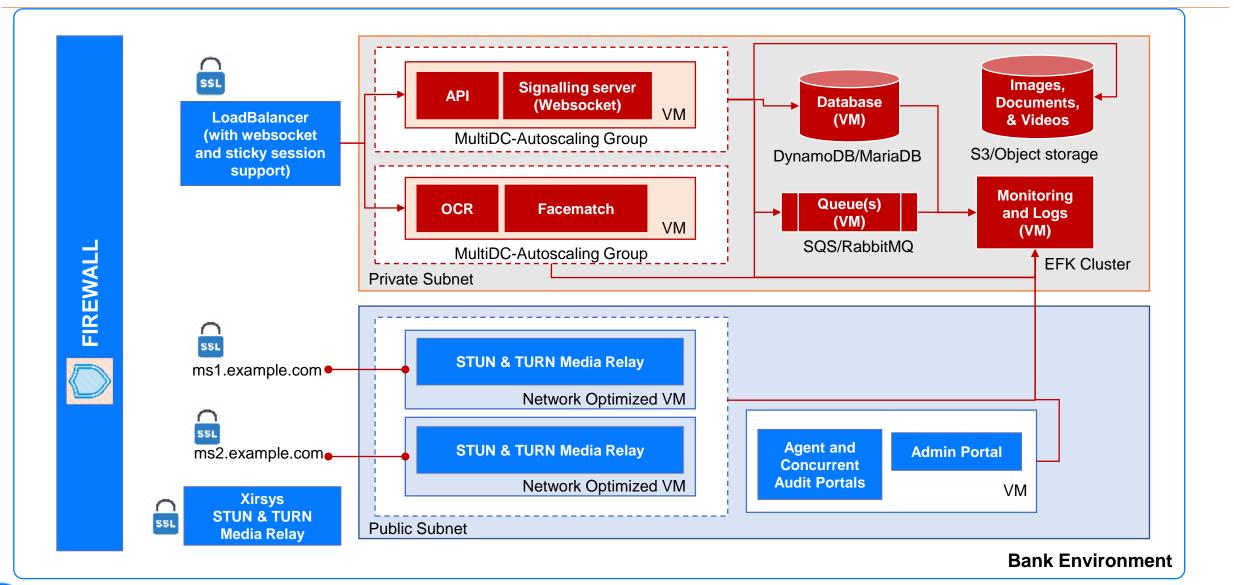


# **Kwik.ID Video KYC: Auto-bot Capabilities**

Real time 2-way conversation
2-way audio video recording & storage
Capturing and storage of OVD photos initiated by agent
Capturing and storage of customer picture initiated by agent
Recording and storage of agent's screen display during VKYC
End to end encryption of the customer details
Facility of concurrent audit
User Access Management
Geo-tagging of customer
Redaction of Aadhaar card number
Face comparison result using AI
Queuing and scheduling of calls
Customer wait time visibility
Supports Optical Character Recognition (OCR)



# **Kwik.ID: Solution Architecture Diagram**





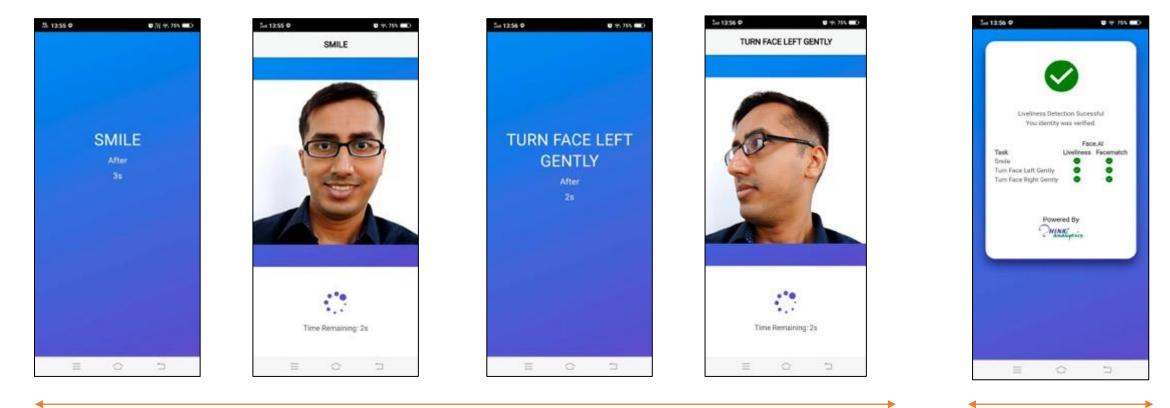
# **Kwik.ID: Key Software Components**

Component	AWS	On-Premise	
STUN & TURN Media Relay	Proprietary on EC2 with ENA and Enhanced Networking enabled	Proprietary on a VM with a high performance NIC.	
API & Signalling Service	Proprietary software	Proprietary software	
Database	DynamoDB	MySQL/MariaDB	
Queue	SQS	RabbitMQ	
Object Storage - Document, Image and Video files	S3	Minio	
Data Archival	S3 IA / Glacier	Client specific	
Facematch & OCR Service	AWS Rekognition + Proprietary models	Proprietary models	
Portals	Proprietary software	Proprietary software	
Logs and Monitoring	EFK (Elasticsearch FluentD Kibana)	EFK (Elasticsearch FluentD Kibana)	



# **Liveliness Detection: Overview**

- Comprises of explicit live action commands (can be customized as required)
- Face match conducted using liveliness detection function



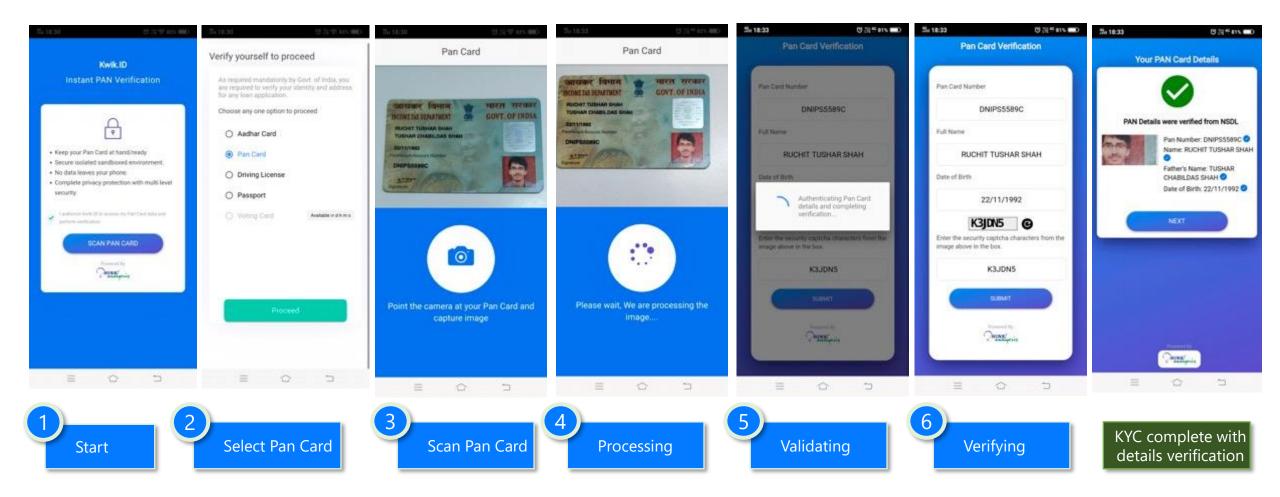
Live action commands

Result

Confidential

# **Presence-Less KYC via OCR: Overview**

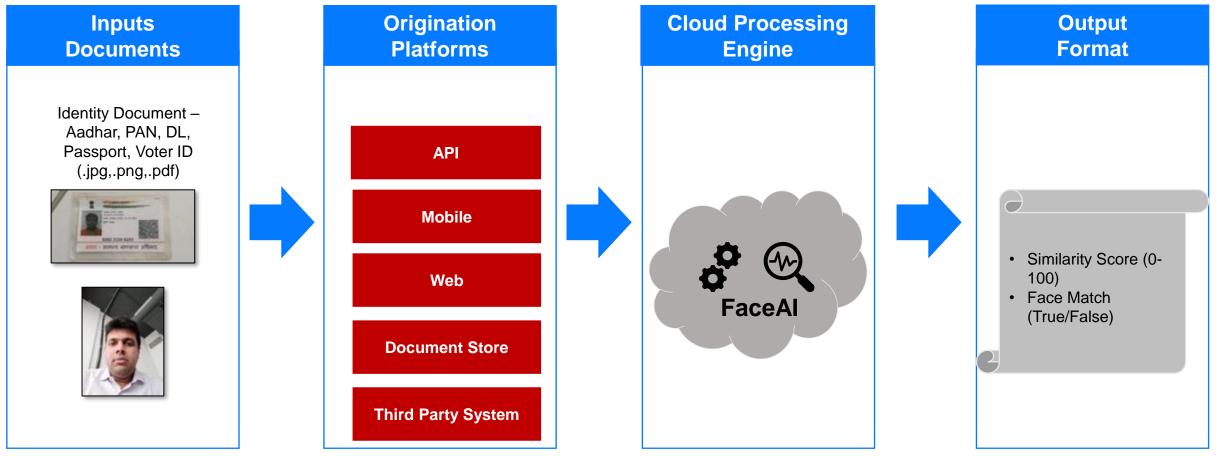
Verification conducted by enabling recognition of characters of OVDs within seconds





# **FaceAI: Overview**

- Computer Vision and AI Enabled Image Processing for Identity Check
- Verification conducted by comparing user images (selfies/ institutional/ ID documents, etc.) to establish identity consistency



# **FaceAI: Under the Hood**



Image Correction and Face Extraction



- Detect and fix image orientation
- Only extract faces from images using HAAR cascade classification
- Only the extracted faces are sent to the server



Image Pre-processing and Advanced Image Corrections

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- Deblur image and apply multi-level denoise filters
- Extract image intensity gradients, perform Canny edge detection and Laplacian derivatives



Face Feature Extraction and Facial Structure Mapping



- Use HAAR cascade classification and feature recognition to extract facial features like eyes, eyebrows, nose-bridge, jaw line, chin position.
- Generate a face-map vector basis position coordinates and distances of the aforementioned facial features



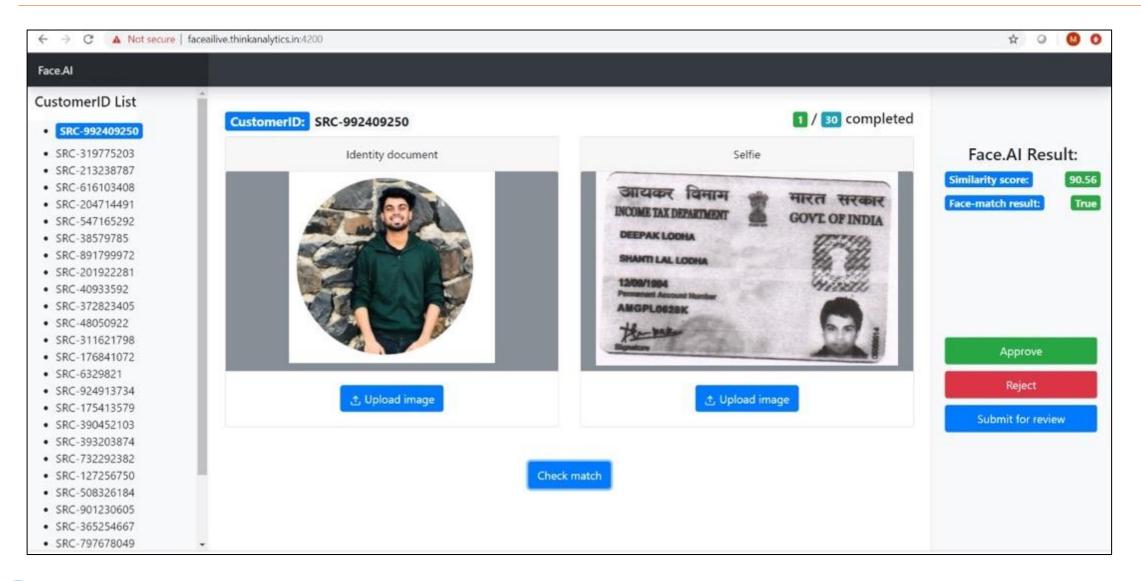
Facial Vector Comparison with Face.AI Core



 Generate similarity scores by comparing facial map vectors using Face.Al proprietary algorithms



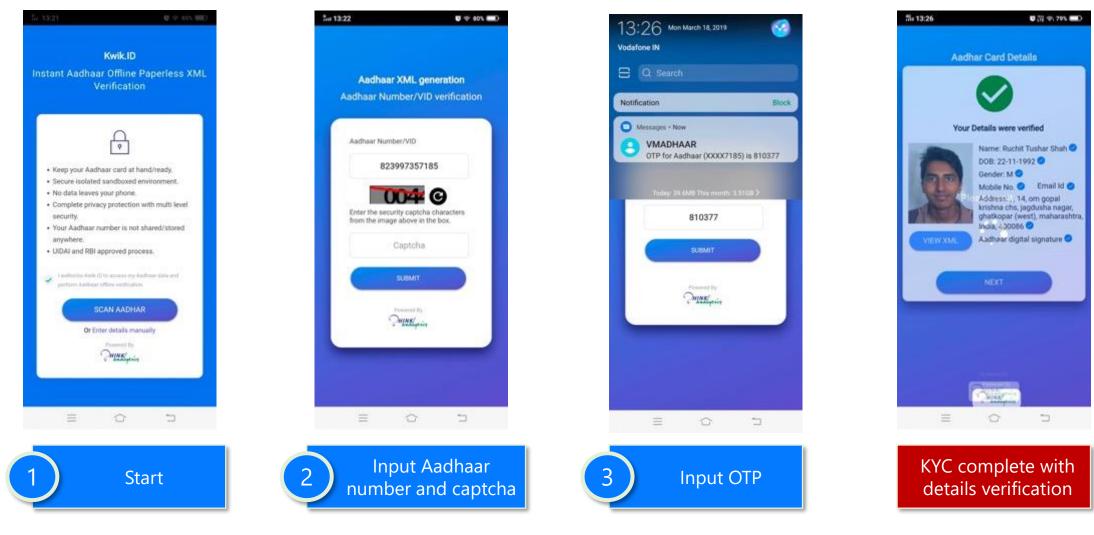
# **FaceAI: Illustration**





# **Aadhaar XML Journey: Overview**

Kwik ID's Presence Less KYC enables Full Aadhar XML Journey in 3 clicks



# **Recent RBI Guidelines**

- RBI guidelines DOR.AML.BC.No.27/14.01.001/2019-20, dated 09/01/2020, permits Video based Customer Identification Process (V-CIP) as a KYC process for RE.
- As per V-CIP:
  - Submission of POA and POI is mandatory during the V-CIP Process;
  - Physical presence of the customer in India is mandatory;
  - Customer consent is required to initiate this V-CIP process;
  - For entities using Aadhaar as an OVD, Aadhaar number should be redacted.
  - Video interaction between the authorized person of the RE and the customer should be real-time.

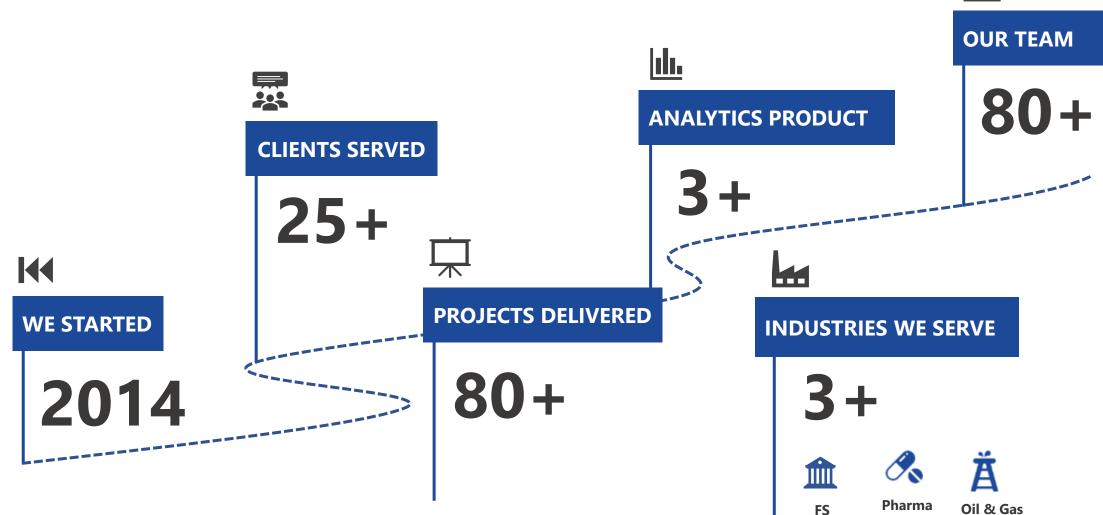


# Most customer journeys have 40%+ drop-off rates

### Improve your onboarding experiences with KwikID

# Be Kwik.ID or Be Slow

# **About Us**



### **Executive Management**











Amit Das CEO Surya Ghoshal CAO, Head of Consulting Monish Salot CPO Ajay Solanki CTO

16+ Years of Data Science experience across industries; ex-PwC, Diamond Consultants, 3i Infotech, Inductis (EXL Services), TCS; (IIM Bangalore) 15+ years of analytics consulting experience across FS and Healthcare; ex- FICO, PwC, Diamond Consultants; (IGIDR)

11+ Years of Solution Architecture, Product Management experience; ex-3i Infotech, L&T Infotech, Weight Watchers; (KJ Somaiya) 21+ years of data engineering and data science experience; ex- Microsoft, GE Energy, Neal Analytics ++; (Pune University) Kumar Pratyush VP- Delivery Head

10+ years of data science and actuarial experience; ex- AON Hewitt; (IIM Calcutta)



### **Our Advisors**

### **Alex Mannella**

20+ Years of Consulting, Analytics and Transformation Experience across industries



### **Matt Aubin**

20+ Years of Commercial Strategy, Analytics and BD in Pharma and Healthcare



### Indranil Sengupta

30+ Years Risk, Governance, Policy leadership experience in Financial Services



### **Bill Abbott**

30+ Years of consulting experience across telecom, media and enterprise sectors



# **Lines of Business**



### **Products**

- Lending-as-a-Service suite – comprising Algo360, KwikID, Real.CV, and various accelerators
- CubeAl for Pharma Medical Adherence
- **Predix1.360** Predictive maintenance in oil and gas
- ThirdEye Front foot noball detection in cricket matches



### Consulting

- Standalone projects requiring complex problem solving, advanced analytics, ML/AI expertise across the data lifecycle
- Application development
   and review
- US, India

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 Pharma, Oil & Gas, Financial Services

### Services

- End to end team or outcome based engagements to support analytics and application maintenance requirements
- Turnkey support for building and operating BI/ Analytics CoEs



### **Staff Augmentation**

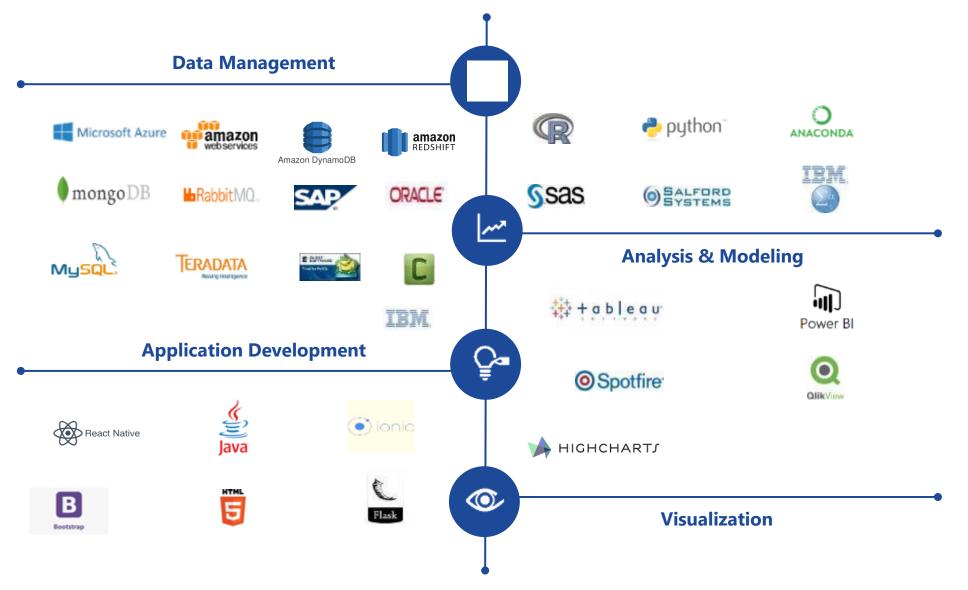
- Support for long-term role fulfilment (client location based) through high quality sourcing and deployment of outsourced resources/ talent pool
- Largely client oversight driven with limited ongoing expectations from TA



# We help firms in end to end analytics design, execution, and implementation

		-10-2	
Data Management	Visualization	Analytics	Applications
Organize & enrich information	Visualize information	Learn from information	<b>Operationalize</b> information
<ul> <li>Organize information from multiple structured and unstructured sources</li> <li>Create cloud-based data lakes as needed for analytics data marts</li> </ul>	<ul> <li>Create dashboards on visualization on multiple platforms such as Tableau, PowerBl, High Charts, etc.</li> <li>Make dashboards available on web, desktops, mobile, tabs, etc.</li> <li>Create automated triggers for different kind of threshold breach</li> </ul>	<ul> <li>Create machine learning/ Al algorithms to classify, predict, forecast trends</li> <li>Create business cases , simulators, and what-if scenario analyzers to measure impact of change on decisions on business</li> </ul>	<ul> <li>Help client organization use the results of Al/ ML model for day to day business through business rule engines, microservices, REST APIs etc.</li> <li>Create custom applications for easy consumption and feedback loops</li> </ul>

# We are technology agnostic and work across different tech stacks



# **Our Clients**





Score Runs with

Algo360

<3 Minute

Onboarding with

**Kwik.ID** 

**170+** documents supported by

**Real.CV** 

**Motion Detection** 

in Sports with

**ThirdEye** 

# • Think Analytics | Ideas Powered By Data

End to End Data

Science Partner for

Banks and NBFCs

Image Recognition and Al Solutions for Financial Services

Trusted Partner of

35+

**Financial Services Clients** 

Clients across India, US, Singapore and more